



CTDI awarded as Samsung Eco Service Partner Good service including environmental protection: Samsung certifies sustainable action

Malsch, September 8, 2020

Samsung Electronics has launched a certification program for service partners in Germany that focuses on sustainable action. CTDI mastered the qualification as Eco Service Partner at the first attempt. On September 8, 2020, Man Young Kim, President of Samsung Electronics, presented the certificate to Dieter Hollenbach, CEO of CTDI Europe.

Based on 21 criteria of a voluntary audit program, Samsung service workshops were able to qualify as Eco Service Partners. Samsung specialists evaluated the areas of organization, energy/climate protection, resources and waste.

CTDI is Samsung's largest repair partner for smartphones in Europe and provides services for eight European Samsung countries. "We are proud to hold the title of Eco Service Partner. Sustainable action is becoming increasingly important, and as a system-relevant company, CTDI bears a special responsibility that we are happy to accept," says Hollenbach. "CTDI's main business is the repair and refurbishment of communications equipment. Re-use instead of throwing it away – In addition to our own environmentally conscious actions, we actively support our customers in terms of sustainability."

About Europe:

CTDI Europe is a full-service company in the communications industry, specializing in engineering, repair and logistics. Its customers include the largest network operators and many global manufacturers of communications equipment. The company has been one of the leading service providers in the industry for 20 years. Across Europe, more than 4,800 employees in 14 countries (headquarters in Malsch near Karlsruhe) support the growing customer base of the company.

Eco Service Partner

Certified by **SAMSUNG**

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